



Embassy of Italy
DHAKA



VFS.GLOBAL
EST. 2001

Partnering Governments. Providing Solutions.

NOTICE

Do not commit or be a victim of visa fraud!

What is visa fraud?

The act of knowingly misleading with, facilitating, receiving or providing false information or documentation to obtain a visa or a visa appointment is considered visa fraud.

What acts are considered visa fraud?

- When false or misleading information is provided to visit or migrate to Italy and further to which your personal information is obtained to steal your identity
- Providing false documents or false information to the Italian Government and managing to obtain an Italian visa unlawfully
- When fraudulent visa facilitators request applicants to make advance or upfront payments for visa services or visa appointments that do not materialise - most likely the fraudulent visa facilitator disappears post payment, etc.
- When undue influence or propaganda is used to attract visa applicants in the name of visa consultancy. Neither VFS Global nor the Embassy of Italy, Dhaka will entertain any person or persons to facilitate/apply for a visa application except the applicant himself/herself

What should you be aware of?

- Do not make any advance payment/s unless it is at the bank counter at the official visa application center in Dhaka.
- No personnel or representative from VFS Global or the Embassy of Italy is authorised to request for money to guarantee or to speed up your application
- Visa facilitators or agents have no influence on the visa decision – this is the sole prerogative of the Embassy of Italy
- Present or past employees of VFS Global have no role or influence in the visa decision making process
- VFS Global is only involved in administrative and non-judgmental tasks related to visa application. To offer money as a bribe to speed-up or assure a visa is a crime. This will immediately be reported to the Police and the Embassy of Italy in Dhaka

What should you do if you are a victim of or suspect visa fraud?

- In the event you have been requested for a bribe or have been cheated or you suspect a visa fraud, please immediately write in with relevant details to:
VFS Global Corporate Security at corporatesecurity@vfsglobal.com
The Embassy of Italy in Dhaka at visti.dhaka@esteri.it
- Please ensure your full credentials (e.g. name, contact number and address) are clearly mentioned in the email so that we can contact/meet you for additional evidence (documentation, etc.) and information, if required

Anonymous or incomplete emails will not be entertained.

Special Note:

- VFS website <http://www.vfsglobal-it-bd.com> is designed with required document list and other relevant information in English and Bengali and for further help VFS presents a call centre with contact numbers: +88 09606777666, +88 09666 911384 (for mobile users) and e-mail ID: info.itbd@vfshelpline.com for information over phone and through mail. So, any applicant can prepare the visa and legalization application by themselves with available information..
- **If applicant wishes to submit only the visa/legalization application form and valid passport/required document for legalization, without any other supporting document/s, VFS will receive the way applicant wants to submit. In case if any applicant faces any challenge, barrier or non-cooperation from the counter/our staffs/guards or any other concern, please escalate this to the center in charge at the center or email to complaintitalybd@vfsglobal.com or e-mail IDs mentioned above to report your inconvenience immediately.**